



# Hamilton County, Ohio Department of Communications Drone Resource Requests (UAS500)

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## **Purpose:**

This policy establishes the policy and procedure that will be used for Hamilton County Communications Center (HCCC) to dispatch the drone support unit affiliated with UAS500.

## **Policy:**

It is the policy of HCCC to contact a representative of the UAS500 drone resource team for all requests of the team. HCCC will dispatch UAS500 upon request of the team using the procedures within this document.

## **Information:**

- HCCC will be the single point of contact for drone support resources provided by UAS500.
- Drone resources with UAS500 are provided by various law and fire agencies in Hamilton County.
- Drone resources provided by the team are a regional resource. There are no distance limitations.
- Resources may be unavailable during rain, snow, and high wind. The team will make the determination to respond based on weather conditions.
- Drone resources are available for fire/EMS and law enforcement purposes.
- Drone services provided by the drone resource team include video, thermal, map and limited payload operations.
- UAS500 will assign personnel unit numbers in the 500 range with the identifier of UAS.

### **Calltaker**

Calltakers will park all requests for drone resources for the on-duty supervisor.

## Fire Radio Operator

Drone resources requested for an active HCCC fire incident.

1. Document the requestor and a contact number for the person making the request on the incident.
2. Notify the on duty supervisor to contact the duty officer of the drone team to request approval.

Once the HCCC supervisor has received dispatch approval they will request the fire radio operator to dispatch UAS500.

1. Dispatch UAS500 on the "TEAM" incident created by the HCCC supervisor.
2. Document enroute, on-scene, and available statuses of the unit in CAD.  
\*\* Leave the unit on the incident to keep track of their status. **DO NOT MAKE THE UNIT AVAILABLE FROM THE TEAM INCIDENT TO PLACE ON THE EXISTING HCCC INCIDENT.**

UAS500 only generates an Active911/text messages to the group. The radio operator will hear a tone to confirm dispatch but there is no audible tone in the field. There are no tones associated with this unit.

## Police Radio Operator

Drone resources requested for an active HCCC police incident.

1. Document the requestor and a contact number for the person making the request on the incident.
2. Notify the on duty supervisor to contact the duty officer of the drone team to request approval.

## TTY Operator

Calltakers will park all requests for drone resources for the on duty supervisor.

## Supervisor

Requests for the Drone team should be processed using the following procedure.

- Obtain the following information for the drone response team.
- Name/unit number of person making the request

- Phone number for person making the request
- Reason the resource is being requested
- Location the resource is needed.

\*Location information is needed to identify any flight restrictions for the team\*

1. Contact a member of the team in the following order.
  1. Chief Amos Johnson - 513-418-7696
  2. Lt. Steve Schueler - 513-678-9155
  3. Katie Thielmeyer – 513-659-0747
2. Once approval is received from a contact above create a “TEAM” incident.
3. Have the fire radio operator dispatch UAS500 to the “TEAM” incident.
4. If the request is associated with an active HCCC incident, link the “TEAM” incident to the active incident.